



**CUNARD**



## Set sail on a cruise with Carnival Cruise Line, Cunard, Holland America Line or Princess Cruises!

### **Booking Information**

**How do I book my complimentary cruise?** Please call 1-844-362-0695 to select which brand you wish to book on. Please have your cruise certificate number or Player Number ready when you call (it is located on the front of your certificate).

**When can I sail?** Valid sailing dates are noted on the front of your cruise certificate.

**Do I have to be the one to sail?** Yes. While you can bring any guest you would like, this certificate cannot be gifted or transferred.

**Do I need a passport to travel?** Passports are required for international travel and on specific voyages. For additional details on required travel documents please visit the specific cruise line website.

**Can I purchase a cabin upgrade?** Yes, upgrades are based on availability and can be purchased at prevailing rates; based on availability.

**Can I bring additional guests?** Yes, a third and fourth person can be added to your cabin for an additional charge; based on availability.

**What itineraries are offered with my cruise certificate offer?** Offered itineraries are noted on the front of your cruise certificate.

**Where can I see a list of voyage itineraries that meet the destinations listed on my cruise certificate?** For a full list of ships and available sail dates, visit [www.carnival.com](http://www.carnival.com), [www.cunard.com](http://www.cunard.com), [www.hollandamerica.com](http://www.hollandamerica.com) or [www.princess.com](http://www.princess.com).

**Does Carnival, Cunard, Holland America Line or Princess offer beverage packages?** Yes, you can purchase drink packages for bottled water, soda, coffee, certain alcoholic beverages and all-inclusive packages. For more details and pricing please ask your booking agent when you call in to book.

**Does Carnival, Holland America Line or Princess offer transportation to and from the airport?** Carnival and Princess provide airport-to-ship transfers which can be purchased when you make your cruise booking. From the airport, you'll be transferred to your ship or hotel. Please note: if you haven't purchased your air travel arrangements from Carnival, Holland America Line or Princess Cruises, you must provide us with flight details prior to purchasing your transportation.

**Can I use my cruise card to get funds in the casino?** Yes, there is no charge at the slot machines for using your cruise card to access funds. You can charge up to \$3000 per day on your cruise card to play in the casino. For any transactions done at a table game, or at the cashier's cage, there is a 3% service fee. Please see the casino staff onboard for further details.

**Do you offer casino credit lines? If so, how can I establish one?** To apply for a line of casino credit, we ask that you complete an application at least two weeks prior to your sail date, for a minimum credit line of \$2,500. Please visit <https://oceanplayersclub.com/contact/apply-credit/> to complete our application.

### **What Costs Are My Responsibility?**

- **Taxes/Port expenses** – As a general guideline: a 7-day cruise to the Caribbean or Mexico will cost approx. \$175 per person.
- **Booking Deposit** – For Carnival & Holland America Line a \$100 non-refundable per person deposit (applies to the first two guests only), and for Cunard & Princess, a \$200 non-refundable per person deposit (applies to the first two guests only) is required at the time of booking on. This amount will be converted to On Board Credit and will be visible on your cruise folio on the first night of your cruise. Should you fail to embark on your booked cruise, the deposit will be forfeited.
- **Gratuities** – Range from \$16.00 to \$18.00 on Carnival & Cunard, \$16.00 to \$17.50 on Holland America Line or \$16.00 to \$18.00 on Princess per person, per day, depending on cabin type selected. Should guests opt not to prepay gratuities this will be automatically charged to your folio at voyage end.
- **Additional Costs** – Should you book a shore excursion, choose an alternate specialty dining venue, purchase alcoholic beverages, etc., you would also incur additional costs.

For any additional questions regarding your cruise certificate offer please contact 1-844-362-0695 to reach either Carnival, Cunard, Holland America Line or Princess.

We look forward to hosting you on Carnival Cruise Line, Cunard, Holland America Line or Princess.

***Bon Voyage!***